

Operations Officer - Custody Securities Services "Premium Clients" #121224

Switzerland-Switzerland - Region Zurich-Zürich | Full-time | Corporate Functions | Job ID 121224

Credit Suisse is a leading global wealth manager with strong investment banking and asset management capabilities. Founded in 1856, Credit Suisse has expanded to be a global force employing over 45,000 people in 50 countries. With new leadership, a new strategy and a streamlined global organization, we are set for growth. We partner across businesses, divisions and regions to create innovative solutions to meet the needs of our clients—and to help our employees grow. It is a high priority for us to continually invest in our employees by providing ongoing opportunities for training, networking and mobility. Join us and let's shape the future of Credit Suisse together.

We offer:

- A challenging and multifaceted position in the heart of the Swiss sub-custody business located in Zurich Uetlihof
- As single point of contact you are responsible for settlement inquiries from our international premium clients
- In this position you execute delivery instructions (DVP/RVP and DFP/RFP) and closely cooperate with our Business Delivery Center in Wrocław, Poland
- You have the chance to identify and handle settlement-related risks (pending transactions, exotic markets/currencies)
- In this broad and dynamic role you have the opportunity to contribute technical, market, and settlement expertise to minimize operational risks
- Diverse collaboration with clients as well as internal and external interfaces, such as Account Management and custodians
- The scope to contribute to developing client solutions and optimizing processes
- Regular shifts on the client support hotline (11:00 to 20:00)
- Being part of a highly motivated, committed, and international team in a diverse environment and receive targeted training from experienced employees
- We are open for discussing flexible / agile working

You offer:

- Basic commercial training with experience in the area of securities processing (settlement/mid-office)
- In-depth knowledge of German and English (at least Cambridge First level)
- Sufficient knowledge of Excel and other Microsoft Office products
- Knowledge of SWIFT, SMPG, WebMAX, Fundsettle, and/or EUCLID would be desirable
- You combine the ability to work carefully and precisely despite short deadlines with a client focus, service orientation, and risk awareness? Then, you could be exactly the future team member to round off our team
- As a confident person with a strong team minded attitude and a partnering mindset as well as excellent time management skills you show personal integrity and initiative
- You are able to map out and prioritize various solutions, work multi-functionally to arrive the best way forward for our team and bring strong decision-making skills with the ability to learn
- Flexibility to work in an environment that demands excellence, time and energy and the dedication to become a valuable member of our team
- Your excellent interpersonal and outstanding communication skills enable you to interact with business partners from various locations diverse backgrounds as well as to quickly gain trust and build up effective relationships
- You are a dedicated problem solver with a winning and open personality and the passion to handle multiple challenging priorities and tasks in a hectic environment

Mr. F. Golde would be delighted to receive your application.
Please apply via our Career Portal.